

# Alberta Land Titles Online (ALTO)

## Terms of Use

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ALTO is an online eService's portal providing selected Land Titles Services on behalf of the Government of Alberta (GoA).

By using the ALTO website, you understand and agree that:

### **Registration:**

You are required to register for and be approved for an ALTO account to access services through ALTO. Approval for an ALTO account will be at the discretion of the GoA and may be subject to any terms and conditions required by the GoA in addition to these Terms of Use.

The user is responsible for the protection and safekeeping of their username and associated password and should the user share their username and password with any party, the user is nevertheless liable and solely responsible for all activity carried out under than user account.

### **User Responsibilities:**

You are responsible for ensuring that any information provided by you in using ALTO is complete, accurate and is kept current. Any misrepresentation, inaccurate or misleading information will be considered to be a breach of these Terms of Use.

You agree to use ALTO only for the purpose of obtaining Land Titles Services from the GoA. You agree not to use ALTO for any illegal activities or any non-permitted activities, such activities to be determined at the discretion of the GoA. The GoA may discontinue the use of ALTO at any time.

### **Disclaimer and Limitation of Liability:**

This site is provided by the GoA on an "as is" and "as available" basis and we reserve the right to make changes to our site at any time.

With the exception of Land Title Certificate, Survey Plan and document search products, there is no warranty that the material/data on this site is accurate, complete, current, reliable or error-free.

The GoA, its agents, employees and contractors will not be liable to you for any loss, damages, direct or indirect, or any lost profits for any reason including, without limitation, any matter concerning the operation of the ALTO site or the user's reliance on the functioning of the ALTO site.

It is the sole responsibility of the user to ensure that any documents created, executed and submitted on this site comply with all applicable laws and policies of the Province of Alberta and the Land Titles Office and any non-compliance with such laws and policies remain at the sole risk of the user.

### **Third Party Links and the Use of Other Websites and Applications:**

ALTO may contain links to third party sites. The GoA provides these links only as a service and convenience, and does not take any responsibility for the content at the third party sites. A link to these sites does not imply an endorsement or recommendation of the products, services or information found there. A third party website may have a privacy policy different from that of the GoA, and may provide less security than ALTO. The GoA disclaims all liability with regard to your access to linked websites. The GoA reserves the right to regularly review and re-evaluate any and all links and reserves the right to terminate any link without prior notification.

A user's use of any third party software to access or in any way interface with the ALTO site is at the sole liability of the user, and Land Titles will not be liable for any failure, damages or loss that result from the user utilizing such third party applications to access and use ALTO. In the event that a user is utilizing such third party software, it is the responsibility of the user to ensure the accuracy of all information contained in any documents submitted to Land Titles and is the user's sole responsibility. Any loss or damage arising from such use shall not give resource or cause of action as against the GoA.

**Fees:**

The fees payable by you for the products that are available on this ALTO site are set out in the *Product Catalogue and the Tariff of Fees Regulation under the Land Titles Act*.

**Remedies Available to the GoA:**

If you breach any of these Terms of Use, the GoA, in its sole discretion, may take any steps that it determines necessary in its sole discretion, including but not limited to suspension or termination of your use of ALTO.

**Governing Law:**

These Terms of Use are governed by and interpreted in accordance with the laws in force in Alberta, and you agree and submit to the exclusive jurisdiction of Courts in Alberta.

**Other terms of use:**

The use of this ALTO site by an account holder is subject to the terms and conditions set out in the account holder's agreement with the GoA.

**Trademarks:**

All trademarks used and/or displayed on this ALTO site are registered or unregistered trademarks or official marks of the GoA. Trademarks and official marks may not be used without the express written permission of the GoA unless such use is solely for the purpose of training and education for use of ALTO.

**Copyright:**

Copyright of this ALTO site and the materials therein are protected by the Copyright Act and are either owned or licensed by the GoA.

No person is permitted to redistribute any material/data on this site without the express written permission of the GoA.

**Contact:**

For any questions, please review the Training Module applicable to that section in ALTO.

For information regarding ALTO and the electronic submission process, please contact:

ALTO Client Team (ACT Team) at:

Email: [ACT@gov.ab.ca](mailto:ACT@gov.ab.ca)

For immediate assistance, please contact one of the numbers below and ask to speak with an ACT Team member.

Edmonton 780.427.2742

Calgary 403.297.6511

For ALTO technical support (resetting passwords, system outage, etc.) please contact Land Titles System Support Team at:

Email: [LTSysSupport@gov.ab.ca](mailto:LTSysSupport@gov.ab.ca)

Phone: 780.422.7874